

1. The first step is to identify the key components of the system. This includes understanding the hardware, software, and data involved.

2. The second step is to analyze the system's performance. This involves measuring various metrics such as response time, throughput, and error rates.

3. The third step is to identify the root cause of the problem. This can be done by analyzing the system logs, monitoring the system's behavior, and conducting a thorough investigation.

4. The fourth step is to implement a solution. This may involve updating the software, upgrading the hardware, or changing the system configuration.

5. The fifth step is to test the solution. This involves running the system under various conditions to ensure that the problem has been resolved.

6. The sixth step is to document the solution. This involves creating a detailed report of the problem, the investigation, and the solution.

7. The seventh step is to monitor the system. This involves continuing to monitor the system's performance to ensure that the problem does not recur.

8. The eighth step is to communicate the results. This involves sharing the findings of the investigation with the relevant stakeholders.

9. The ninth step is to review the process. This involves evaluating the effectiveness of the investigation and the solution, and identifying areas for improvement.

10. The tenth step is to implement the improvements. This involves making the necessary changes to the system to prevent the problem from recurring.

Jack Chiang

2642

[illegible]

INTERFERENCE SEARCHED			
Class	Subclass	Date	Examiner

[illegible]